

**Community Services Block Grant  
Programmatic/Financial Report  
August 10, 2021**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

<b>Expenditures Categories</b>	<b>2021 Contract Budget</b>	<b>Cumulative Expenditures as of 6/31/21</b>	<b>% of Total</b>
Personnel	\$704,239.27	\$292,578.60	42%
Fringe Benefits	\$387,277.37	\$136,676.68	35%
Other	\$10,589.36	\$0	0%
<b>Total</b>	<b>\$1,102,106</b>	<b>\$429,255.28</b>	<b>39%</b>

## Austin Public Health Report on PY21 Community Action Plan

Transition Out of Poverty Goal		Goal	Achieved		Success Rate%
<b>TOP</b>	Individuals who transitioned out of poverty	<b>43</b>	<b>0</b>		<b>0%</b>

**MISSION: To prevent disease, promote health, and protect the well-being of our community.**

**TOP 5 NEEDS: Housing; Health; Employment; Basic Needs; Education**

**Report Date June 2021**

<b>FNPI</b>	<b>Outcome Description</b>	<b>Target</b>	<b>#Enrolled</b>	<b>#Achieved</b>	<b>Success Rate %</b>
<b>4</b>	Housing				
<b>4E</b>	Households who avoided eviction				
<b>4E</b>	Households who avoided eviction (CARES ACT)	1200	1244	1244	100%
<b>5</b>	Health and Social/Behavioral Development		<b>#Enrolled</b>	<b>#Achieved</b>	<b>Success Rate %</b>
<b>5B</b>	Individuals who demonstrated improved physical health and well being	50	0	0	
<b>5D</b>	Individuals who improved skills related to the adult role of parents/caregivers	50	26	23	88.5%
<b>SRV</b>	<b>Service Description</b>	<b>Number Served</b>			
<b>3O</b>	Tax Preparation Programs				
<b>4C</b>	Rent Payments				
<b>4C</b>	Rent Payments (Cares Act)	1244			
<b>4I</b>	Utility Payments	163			
<b>5A</b>	Immunizations				
<b>5JJ</b>	Food Distribution	22,215			
<b>7A</b>	Case Management	47			
<b>7B</b>	Eligibility Determinations	1142			
<b>7D</b>	Transportation	6			
<b>7N</b>	Emergency Clothing				
<b>3A.1</b>	Total number of volunteer hours donated to the Agency	375			

### ***Programmatic/Administrative Updates***

- 1. Neighborhood Services Unit Vacancies** – Currently, there are no vacancies in the NSU.
- 2. Neighborhood Services** – Due to the City of Austin’s COVID-19 response and safety measures our Neighborhood Centers were closed to the public at 6pm on March 16,

2020. We continue to offer Food Pantry Curbside & HOPE Program by appt. only, Emergency Rental assistance in collaboration with the Austin Area Urban League, Self-Sufficiency case management services and utility assistance through the Austin Energy Plus One program.

- 3. Home Delivery Program** – In collaboration with the Central Texas Food Bank and Amazon, the NSU launched a home delivery program. Eligible individuals (Travis County Resident, “Low Income” and Target Population (Household with children 0-18 or Senior 60+) have begun signing up for monthly deliveries of pre-packed food boxes. The final report for the pilot in June showed that 161 Households/493 Individuals had food boxes delivered to their doorstep.
- 4. CARES ACT CSBG Funding** - The Texas Department of Housing & Community Affairs (TDHCA) has awarded the Neighborhood Services Unit CARES ACT CSBG funds with the purpose of assisting eligible clients with COVID-19 related needs such as rental assistance through July 31, 2021. In November we began working with the Austin Area Urban League to begin processing financial assistance payments for eligible clients. Through June we assisted 445 Households and processed \$1,089,950.31 in rent assistance payments.
- 5. Austin Energy Plus 1 Program** – Serious illness, a recent job loss, or a pandemic can make it difficult for some customers to pay their utility bills. The Plus 1 fund helps by providing emergency financial aid to customers who are having a temporary problem paying their utility bills. We continue to assist clients with utility assistance using these funds.
- 6. CSBG 2022 Community Action Plan (CAP) & Budget** - TAC Rule §6.206 (a) In accordance with the CSBG Act each Eligible Entity must submit a Community Action Plan on an annual basis to the Texas Department of Housing & Community Affairs (TDHCA). The CAP (back-up document) outlines the Services (SRVs), National Performance Indicators (NPIs) that the Neighborhood Services Unit will deliver to address the top 5 needs outlined in the Community Needs Assessment. The CAP plan sets the course for the CSBG Subrecipients’ activities for the upcoming year.

### **Success Story**

In collaboration with Health Equity staff, we held several PPE/Food Distribution Events this Spring/Summer. Through the hard work of the Neighborhood Services Unit (NSU) staff, on the weekends and in the heat, we positively impacted the lives of many families.

The NSU staff gave out disaster relief emergency food boxes, fresh fruits/veggies/bread boxes, emergency water bladder boxes, NSU information/resource packets, PPE tote bags (information, face masks and hand sanitizer), pillows, fans, feminine hygiene products, formula and diapers.

We served a total of **10,406** individuals in **3,540** Households!

Health Equity is planning a few more of these distributions over the next several months.